



NICHOLAS TRETTER DDS
FAMILY & ESTHETIC DENTISTRY

694 Main Street
Holden, MA 01520

We Are Open!

Hello to our valued patients.

At your visit, you will notice that things look differently and our procedures for entering and leaving the office have changed to enhance the safety of you and our staff.

We ask that whenever possible, only the patient come into the office to keep the number of people inside to a minimum and to increase social distancing.

Please bear with us as the arrival procedures in particular are specific and detailed. Please arrive 5-10 minutes ahead of your appointment. Upon arrival, we ask that you stay in your car and call our office from your cell phone to let us know you are here. You will then be asked to come in the building wearing a mask, stop in the hallway bathroom and wash your hands. You will then enter the office and go to the front desk where a staff member will take your temperature with a non – touch thermal scanner and ask you to fill out a questionnaire to ensure you are in good health, have not been in recent contact with anyone who has displayed symptoms of having the coronavirus, and you have not traveled by plane or train in the past 14 days.

When you are escorted to your hygiene/operatory room, you will be asked to rinse with an antiseptic solution (diluted hydrogen peroxide; the taste is mild).

We have always taken infection control seriously, and now we are doing even more to ensure your protection per CDC and ADA® guidelines. We will be seeing fewer patients in a day to allow more time to clean even more thoroughly between patients. The office will look bare, as magazines and anything on the counter tops and displays have been removed, there will be only a minimum of chairs in the reception area, and there is a sneeze guard at the front desk, which we ask you to stand behind as you speak with Nancy or Sue at the front desk.

Because the additional PPE the staff will be wearing is hot, the air will be colder, and we ask that you wear a covering for your comfort.

When treatment is finished and any further appointments made, you will be escorted out to continue your day!

We appreciate the opportunity to serve you and look forward to welcoming you back to our office.

Sincerely,

Dr. Nicholas Tretter