



NICHOLAS TRETTER DDS
FAMILY & ESTHETIC DENTISTRY

694 Main Street
Holden, MA 01520

We Are Open!

Hello to our valued patients,

After a 10-week closure, we re-opened the week of June 9.

You will notice that things look different and that our procedures for entering and leaving the office have changed to enhance the safety of you and our staff.

We ask that, whenever possible, only the patient come into the office to keep the number of people inside to a minimum and to increase social distancing.

Please bear with us, as the arrival procedures in particular are detailed and specific. Upon arrival to the office, we ask that you wear your mask, stay in your car and call us from your cell phone to let us know you are here. A staff member will come out to take your temperature with a non-touch thermal scanner and ask you to fill out a questionnaire to ensure you are in good health and have not been in recent contact with anyone who has displayed symptoms of having the coronavirus.

When you have finished the questionnaire, call the office again, and when your room is ready, a staff member will come out to escort you through the building's front door to a bathroom, where we will ask you to wash your hands and rinse with an antiseptic solution (diluted hydrogen peroxide; the taste is mild). From there, you will be escorted directly to your room.

We have always taken infection control seriously, and now we are doing even more to ensure your protection per CDC and ADA® guidelines. We will be seeing fewer patients in a day to allow more time to clean even more thoroughly between appointments. The office will look bare, as magazines and anything on the countertops and displays have been removed, there will only be a minimum of chairs in the reception area and there is a sneeze guard at the front desk, which we ask you to stand behind as you speak with Maryann or Sue.

Because the additional PPE the staff will be wearing is hot, the office air will be colder, and we ask that you wear a covering for your comfort.

When treatment is finished and any further appointments made, you will be escorted out to continue your day!

We appreciate the opportunity to serve you and look forward to welcoming you back to our office.

Sincerely,

Dr. Nicholas Tretter