

**Nicholas Tretter, DDS**  
**694 Main Street**  
**Holden, MA 01520**  
**508-829-6665**

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Hello to our valued patients.

At your visit you will notice that things look differently and our procedures for entering the office have changed to enhance the safety for you and our staff.

We ask that whenever possible, only the patient come into the office to keep the number of people inside to a minimum and to increase social distancing. Masks are still mandatory in healthcare settings.

Please arrive 5 min ahead of your appointment. Upon arrival we ask that you stay in your car and call our office from your cell phone to let us know you are here. You will then be asked to come in the building **wearing a mask** and stop in the hallway bathroom (on your R before our glass door) to wash your hands. If you have any cold/flu symptoms, we kindly ask you to reschedule your appointment with 48 hour advance notice.

When you are escorted to your hygiene/operatory room you will be asked to rinse with an antiseptic solution for 30 seconds (diluted Hydrogen Peroxide- the taste is mild).

We have always taken infection control seriously and now we are doing even more to ensure your protection per CDC and ADA guidelines. The office will look bare as magazines and anything on the counter tops and displays have been removed, there will be only a minimum of chairs in the reception area and there is a sneeze guard at the front desk which we ask you to stand behind as you speak with Nancy or Sue at the front desk.

Because the additional PPE the staff will be wearing is hot, the air will be colder and we ask that you wear a covering for your comfort.

We appreciate the opportunity to serve you and look forward to seeing you soon for your appointment.

Sincerely,

Dr. Nicholas Tretter